

WELCOME TO OUR OFFICE

We realize that this is your first visit to our office, and our past experience have shown us that new patient have many unanswered questions on their minds. Our staff will attempt to do everything possible to make you feel at ease, and to answer any questions that you may have.

To ensure you first visit with us is a pleasant one, here are the procedures you can expect during this visit.

1. **CONSULTATION:** Your doctor will talk to you, review your health history, and determine if yours is a chiropractic case. You will have time to discuss your health concerns with him.
2. **VIDEO:** To acquaint you with our office and explain how we help our patients regain their health, most patients see a short 8 minute video.
3. **EXAMINATION:** Standard physical, orthopedic, neurological, and chiropractic tests will be performed to determine the cause(s) of your problem.
4. **X-RAY:** Necessary views may be taken to visualize the location of any spinal problem, reveal any pathologies, and make your chiropractic care more precise. Before proper care can be rendered, your doctor will study your examination findings. On your next visit the doctor will review with you the findings, and get his specific care recommendations.
5. **FUTURE VISITS:** Your first visit is complete. Plan to spend about 30 minutes on your next visit to receive the doctor's report of findings and a chiropractic adjustment. Details regarding treatment, expectations, prognosis, health coverage, financial issues, etc. will be discussed in detail before your case is accepted for treatment.

Business Arrangement Policy

We are committed to providing you with the best possible care. If you have health insurance, we are anxious to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance, and your understanding of our payment policy.

Many times the expenses incurred by an individual for health care are paid by insurance companies. Recognizing this, it is our policy to accept assignment for health care rendered to our patients under the following circumstances:

1. Personal or group health insurance: (partial credit) It is the office policy to ask you to pay the portion of the bill that your insurance company does not pay.
2. Auto accident/insurance coverage: Partial to complete credit with chiropractic insurance coverage.
3. Work injury/compensation coverage: With the employer authorization partial to complete credit.

We must emphasize that as health care providers, our relationship is with you, not your insurance company. While the filing of insurance claims is a service that we perform for our patients, all charges are your responsibility from the date the services are rendered.

If there is no health insurance coverage which reimburses you for our services, arrangements will be made with you that will allow you to receive the needed care and take care of expenses on a daily, weekly, or monthly basis.

We hope this serves as an introduction that explains and answers some of your questions. We sincerely believe that the best doctor/patient relationship exists when there is complete understanding of treatment and financial responsibilities between the doctor and the patient.